



DOCTOR AND STAFF SECURITY IS CRITICAL IN TODAY'S GENERAL PRACTICE ENVIRONMENT.

Masicorp has developed a Personal Computer based (PC) software duress system that is highly effective and should be included in all General Practice security planning. Via a user defined set of PC keyboard strokes the system provides instant alerts to internal practice staff and external security personnel (optional), and can be as discreet and flexible as you want it to be.

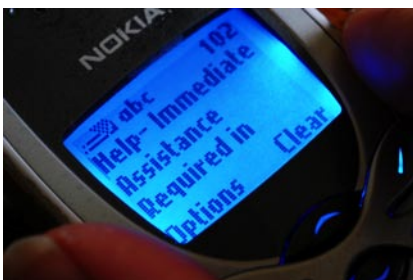


HOW IT WORKS?

- **Install** MA GP Duress on any workstation/s in the practice and simply pre-set where you want the duress message to appear
- **Preset** – the combination of keys (e.g. Shift-z)
- **Preset** – the message you want to appear (e.g. "HELP – Immediate Assistance Required in Consulting Room 4")
- **Preset** – the combination of messages

Location	Preset Keys	Message	Room Display
Room 4	Shift-z	Help – Immediate Assistance Required in Consulting Room 4	All Surgery
Reception	Shift-a	Help Required in Reception	All Doctors Room

- **Preset** – Sound with message, if required (user configurable)
- **Preset** – SMS alert to mobile numbers of choice, if required



Example 1 – Dr Smith

Patient is threatening Dr Smith in consulting room

Doctor (Press predefined keys, (Shift-z) – Message displayed at reception or any/all predefined workstations on network)

"Help – Immediate Assistance Required in Consulting Room 4 "

Example 2 – Reception

Patient is threatening staff at reception

Reception staff (Press predefined keys (Shift-a) – Message displayed in Doctor's consulting room or any/all predefined workstations on network)

"Help Required in Reception"

FEATURES

- User Configurable Keyboard Combinations
- Multiple Duress Messages
- Multiple Alert Type (Email, SMS, Desktop Pop-up, Sound capable – you decide)
- Multi- User (Can be used on as many devices and scenarios as required)
- Completely Flexible and Customisable



MONITORALERT

Version 1.0

FEATURES (Cont'd)

TECHNICAL REQUIREMENTS

Server (Installed Database)

- 300 MHz or faster
- MS Win XP Professional - SP1 or later
- MS Win XP Home Edition - SP1 or later
- MS Win 2000 Professional - SP3 or later
- MS Win 2000 Server - SP3 or later
- MS Win 2000 Advanced Server - SP3
- MS Win Server 2003 family
- 256 MB of RAM or higher
- Installed package size: ~108 MB

Client Workstation

- 300 MHz or faster
- MS Win XP Professional - SP1 or later
- MS Win XP Home Edition - SP1 or later
- MS Win 2000 Professional - SP3 or later
- MS Win 2000 Server - SP3 or later
- MS Win 2000 Advanced Server - SP3
- MS Win Server 2003 family
- 256 MB of RAM or higher
- Installed package size: ~13 MB

OTHER MA FEATURES

Generate MA Alert

- Hard Disk Drive Health (Hard Disk Health, Hard Disk Capacity)
- Monitor Event Log Errors (Security, System and Application)
- **Pathology/Radiology Downloads are not being received**
- When Internet/Email is not working
- When Internet usage is highly used
- When access to inappropriate sites
- When CPU and RAM usage is high
- When Backup has failed
- When a file has not been updated
- When an Email Attachment is received
- When Anti-Virus updates have not been applied
- When equipment on the network are not working (Workstations, Printers, Email Servers, Routers and so forth)
- Anything that is required (you decide)
- Monitor environmental parameters, such as temperature, humidity, illumination, dew, motion, ETC
- EMAIL TO SMS Function



GP DURESS – Practice Sample

Computer Location	Consult 1	Consult 2	Nurse 1	Rec 1	Rec 2	Practice Manager
Duress Keys	Shift-w	Shift-w	Shift-w	Shift-w	Shift-w	Shift-w
Duress Message	Immediate Help Needed in Room 1	Immediate Help Needed in Room 2	Immediate Help Needed in Nurse Room	Immediate Help Needed in REC	Immediate Help Needed in REC	Immediate Help Needed in PM Room
Message Displayed	All W/S	All W/S	All W/S	All W/S – Not Rec	All W/S – Not Rec	All W/S
In Room Display	NO	NO	NO	NO	NO	NO
Sound	YES	YES	YES	YES	YES	NO
Email Alert	drjohn@tpm.com	drjohn@tpm.com	drjohn@tpm.com	drjohn@tpm.com	drjohn@tpm.com	drjohn@tpm.com
SMS Alert	Dr J Smith (Partner) 0427 *** **	Dr J Smith (Partner) 0427 *** **	Dr J Smith (Partner) 0427 *** **	Dr J Smith (Partner) 0427 *** **	Dr J Smith (Partner) 0427 *** **	Dr J Smith (Partner) 0427 *** **